

Boulder Endocrinology, PLLC Financial Policy

Our commitment is to provide the very best care to our patients, providing appropriate treatment while avoiding unnecessary services. To meet this commitment, we recognize the need for a definite understanding and agreement concerning your health care and financial arrangements for that medical care. Your clear understanding of our financial policies is important to our professional relationship.

Professional fees: Our fees for medical services are comparable to other similarly trained physicians in the community and reflect the complexity of your specific needs, the physician time dedicated to your care, the specialized nature of the doctor's training and education, supplies, and support costs associated with providing and coordinating your care.

Patient Payments: Co-payment, deductibles, payment for services not covered by your insurance plan, and outstanding balances are due at the time of your appointment. Payment may be made by: cash, check, Visa or MasterCard.

Insurance Payments: We participate in assignment of payment with **specific** insurance plans in the area. When the correct insurance information is provided, we will submit your claims as a courtesy to you, our patient. Your insurance coverage is a contract between you and your insurance plan. You are responsible for unpaid balances left on your account regardless of the amount your insurance coverage.

Self-Pay: If you are not billing a third party or health insurance, payment is required at the time of service. You will receive a 25% discount off of our fee schedule.

Bad Checks: checks not honored by your financial institution will be subject to a \$20.00 charge, or your account may be placed immediately with a third party collection agency for collection.

Collection Agencies: If it becomes necessary to place your account with a third party collection agency because of non-payment, your account will be turned over to collections, and you will be dismissed from our practice.

We thank you for coming to Boulder Endocrinology. Please feel free to contact our billing office regarding any questions about our fees, financial policies, or your insurance coverage and your responsibilities.